

Broadband Internet Service Is Available NOW In Kenosha County*

* Includes: Bristol, Paris, Brighton, Randall, Twin Lakes, Salem, Silver Lake, PaddockLack and Somers

Get Faster HierComm Networks Broadband Internet Now!

*Tired of slow dial-up tying up your phone line?
No cable or DSL?
Tired of poor satellite service?
Lousy existing wireless Internet Service?*

Affordable High Speed Internet Starting at \$20/mo.

Advantages of HierComm Networks Broadband Internet

- High-speed downloads and uploads
- High reliability network coverage where no DSL or Cable is available
- Out-performs Satellite & Dial-up
- Speeds up to 200 times faster than dial-up
- Competitive with DSL
- Responsive tech support
- Static IP's available
- No tied-up phone line
- SPAM and virus filtering
- Generous transfer limits
- No Contracts
- Wisconsin company supporting local communities and jobs

**Sign up today at: www.hiercommnetworks.com
or call us at: 262-563-9352**

HierComm Networks Broadband Residential Services

Features	Economy	Value	Premium
Symmetric upload or download rate	1 Mbps	3 Mbps	5 Mbps
Monthly service charge	\$20	\$40	\$60
Plus: One-time installation & standard equipment fee	\$199	\$199	\$199
No upfront installation fee option 2 year monthly service charge – With \$0 Upfront Installation Fee ** After 24 months rate drops by \$10 per month per plan	\$30	\$50	\$70
Bursting Rate	5 Mbps	10 Mbps	15 Mbps
Bandwidth Allowance	5GB/month	60GB/month	60GB/month
Rate per additional GB for exceeding plans bandwidth limit	\$1/GB	\$1/GB	\$1/GB
Email accounts	1 Free	3 Free	5 Free
Email storage space	250MB	250MB	250MB
Public static IP's	No	No	No
SPAM & virus filtering for HierComm email service	Yes	Yes	Yes
Plan best suited for:	1 Computer Limited Web Use	1-2 Computers, Moderate Web Use	Multiple Computer, Frequent Web Use

HierComm Networks Broadband Business Services

Features	Small Business Plan	Medium Business Plan
Symmetric upload or download rate	5 Mbps	10 Mbps
Monthly service charge	\$70	\$130
One-time installation & standard equipment fee	\$250	\$250
Bandwidth Allowance	40 GB/month	60 GB/month
Rate per additional GB for exceeding plans bandwidth limit	\$2/GB	\$2/GB
Email accounts	5 Free	5 Free
Email storage space	250MB	250MB
Network Priority	Yes	Yes
Public static IP's	Yes	Yes
SPAM & virus filtering for HierComm email service	Yes	Yes
Plan best suited for	Small businesses	Medium businesses

FREQUENTLY ASKED QUESTIONS

Q: Do I need to commit to a contract in order to subscribe to one of your Service plans?

A: No long term contracts. Your service agreement is month-to-month.

Q: How do I get setup??

A: Getting setup for HCN wireless access is fairly simple. Just go to our website at www.hiercommnetworks.com, click on the **SIGN UP** tab, fill out the on-line form and we will have our scheduler contact you and setup an install time. Our installation team will then come out to your location and take the necessary steps to get things up and running. Once you have service your credit card or bank account will be billed for the one-time installation fee (\$199), and for the first month's service. Or, if you have selected our no upfront installation fee package your credit card will only be billed for your first month's service. Each month thereafter your credit card or bank account will be charged your monthly internet service fee. HCN does not send bills in the mail.

Q: Tell me more about installation required at my home or business?

A: A typical installation consists of an externally mounted antenna/transceiver (a small rectangular box or a small cylinder) on your roof with a clear line of sight to our nearest tower or relay. Our installers will strive to find a location which enables a strong signal, yet is as unobtrusive as possible. From the antenna, a 1/4" diameter wire will be carefully installed and run into the room you have your computer via a small hole drilled into the wall. All penetrations from the wall are sealed and weatherproofed. We provide the antenna, antenna mount, cat 5 cabling, all connectors and trims, and the power supply for the antenna/transceiver. Custom installations may require more material and labor and hence may cost more. Your service tech will be able to determine this prior to installation at your home or business.

Q: How long does it take to install?

A: The time needed for a standard installation is 2-3 hours.

Q: Is a 'Line of Sight' required to obtain HN Service?

A: Maybe. In order to establish the best connection to our network, the antenna mounted on your home or office should have a clear line of sight to one our towers or relays. Obstacles such as dense foliage or buildings could impact your line of sight and prevent a clear signal. Prior to installation, we will test your signal strength and determine if an adequate service signal is available. If it is determined that we cannot complete the installation due to obstacles or other signal issues you will not be charged.

For more information on our services:

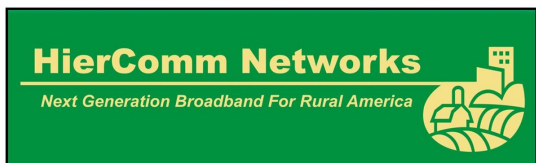
www.hiercommnetworks.com

W233 N2080 Ridgeview Pkwy. Waukesha, WI 53188

Phone: (262) 563-9352



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HierComm Networks Residential and Business Services offer a true wireless broadband Internet connection, with standard plans up to 10 Mbps and custom plans above this.



Typical HCN Rooftop Antenna Installation

Two Install Payment Options:
A One-Time Installation Fee Option
or
No Up Front Installation Fee Option

Our customers can choose to pay the one-time \$199 installation fee upfront and pay a lower monthly service rate or they can wave the upfront installation fee and pay \$10 additional each month for 24 months. After 24 months the monthly service rates are reduced by \$10 per plan.

Our installation and standard equipment fee covers the cost of our service technician's time and materials. HierComm Networks owns the antenna mounted on your roof and will maintain and repair this hardware for as long as you remain a subscriber to our Internet service. All internet service fees are paid automatically each month via your credit card or checking account.